



## COMMAND CLEANING INSTRUCTIONS

As with any quality product, proper care and routine maintenance of your wallcovering will safeguard your investment by helping to maintain its original beauty. The following general cleaning instructions should serve as a guide for normal maintenance practices.

### General Cleaning

Ordinary dirt and smudges can be removed by using a non-abrasive sponge, mild soap, and warm water to remove dirt from the crevices of deeply textured patterns. A non-toxic cleaner made without sodium lauryl sulfate or other harsh detergents, alcohols, d-limonene, or synthetic chemicals is recommended.

### Special Cleaning Conditions

For more difficult stains that are only surface deep, the use of a stronger detergent such as Fantastic, Formula 409, or similar non-abrasive household cleaner or isopropyl (rubbing) alcohol is recommended. Stains should be removed as quickly as possible to eliminate any possible reaction between the staining agent and wallcovering. Timeliness is especially important for removing stains that contain colorants or solvents such as ballpoint ink, lipstick, etc. Scrape off as much as possible and rub gently from the outside edge of the stain to the center to prevent the spreading of the stain.

If other products or rubbing alcohol are specified at your site, test a small inconspicuous area prior to cleaning to ensure there will be no damage to the wallcovering. Or contact Create Surface Design for testing using your cleaner.

Never use abrasive cleaners or steel wool as they can mar the surface. Do not use solvents such as nail polish remover as they will remove the topcoat finish.

### **NOTE: NEVER MIX CLEANING AGENTS TOGETHER – VIOLENT REACTIONS CAN OCCUR**

1. Follow guidelines from a reputable source, such as the U.S. EPA or CDC for suitable disinfecting agents, contact time, and procedures.
2. Our wallcoverings have been rigorously tested using products with the active ingredients ethanol (ethyl alcohol), hydrogen peroxide, ammonium chloride, as well as diluted bleach. Other disinfecting agents may be suitable as well, but like any cleaning agent, should be tested in an inconspicuous area before widespread use.
3. Read and follow the product manufacturer's instructions, including what precautions to take when using the product. At a minimum, gloves and eye protection should be worn, and proper ventilation ensured during and after application.
4. Unlike cleaning agents like soap, which require rubbing, disinfecting agents are designed to kill germs by being sprayed on, and ensuring the proper contact time, as indicated on the label. Scrubbing with abrasive materials is not recommended.
5. These guidelines are suitable for standard type I and type II wallcoverings with osneburg or non-woven backing. Certain specialty wallcoverings, including microfiber or mylar, are excluded.